










SEMINAR TALK (MORNING SESSION)		
<p>TÜV SÜD PSB Pte Ltd, Singapore</p> 	<p>Key Success Factors in Productivity of the 21st Century</p> <p>Key Success Factors in Productivity adds value to SMEs' businesses by helping them to improve their overall business performance. Increasingly, SMEs attach the same importance to the achievement of higher standards in their business excellence management as they to other keys aspects of their business activities. This demands the adoption of a structured approach to the identification of areas where productivity tools and techniques can be applied to make improvement to their poor works processes to yields higher output and lesser input in term of human resources, materials, usage of equipments, management of work environments and reduction of unnecessary wastes to achieve its business objectives.</p>	<p>Dr Danny Ker</p> <p>TUV SUD PSB</p> <p>Vice President, Quality Management</p>
<p>Epicor Software (Asia) Pte Ltd</p> 	<p>Using Technology to Spark Productivity and Innovation</p> <p>Today's companies are looking for new ways to stay innovative, increase productivity, and drive growth, while at the same time remaining focused on prudent cost management. With the need to acquire new customers as well as retain existing customers both local and overseas, improving productivity, and constantly innovating will be of utmost importance. Learn how companies like yours are using new and developing technologies to improve decision making through better visibility of information across the supply chain.</p>	<p>Mr Robin Chao</p> <p>Epicor Software (Asia)</p> <p>Regional Sales Manager</p>
<p>Motorola Solutions Singapore Pte Ltd</p> 	<p>Achieve Operational Excellence with Enterprise Mobility</p> <p>Motorola enterprise mobility solutions are complementary to many existing business practices. With decades of experience working with industry's top manufacturers, transportation & logistics companies, Motorola enterprise mobility systems, along with high-ROI applications from our business partners, empower you with the best tools for continuous improvement in productivity and efficiency across your value chain.</p>	<p>Mr Philip Leong</p> <p>Motorola Solutions</p> <p>Director Business Development</p>
<p>Fuji Xerox Singapore</p> 	<p>Enhancing Productivity Through A Green & Efficient Office</p> <p>For SMEs to have the capacity and capability to integrate, operate and survive in the fast changing global market, there is a need to improve productivity and operational efficiency. Attend this seminar to learn how you can leverage on latest document technologies to transform your workplace into a green and efficient office. Discover how you can ride on the latest trends such as cloud computing, broadband and leverage on the mobile devices to improve the efficiency and productivity of mobile knowledge workers.</p>	<p>Mr Graham Rough</p> <p>Fuji Xerox Asia Pacific</p> <p>Head of Regional Marketing Strategy</p>
<p>Human Capital Singapore (HCS)</p> 	<p>Productivity through "Heartware"</p> <p>Productivity through Heartware focuses on developing ready PMETs of the future workplace. The future PMETs are deep problem solvers and experts in their specialty but also possess a broad range of management skills such as soft-skills (interpersonal, communication, leadership) which are critical in driving productivity and enhancing organizational effectiveness.</p>	<p>Mdm Ho Geok Choo</p> <p>Human Capital Singapore</p> <p>Chief Executive Officer</p>

WORKSHOPS (AFTERNOON SESSION)		
<p>Human Capital Singapore</p> 	<p>T-Shaped Managers</p> <p>Productivity is people centred. The T-Shaped Professional as opposed to the Manager in a traditional setting, is defined as an individual who is an expert in their specialty, but who also has broad management skill sets and awareness of the wider business context. Building the T-Shaped Managers is critical to increased productivity in any organization.</p>	<p>Mr Wong Tuck Wah</p> <p>Human Capital Singapore</p> <p>Associate Facilitator</p>
<p>Singapore Manufacturers' Federation</p> 	<p>Innovation & Lean Thinking: How These Concepts Can Sustain Productivity</p> <p>Innovation is the key idea in shaping corporate life, helping leaders to adopt previously unimagined strategic options, while embracing opportunities and discovering ideas. Innovation is no longer just about R&D, but also, it empowers service, process, and people improvement.</p> <p>As companies are finding it increasingly difficult to successfully differentiate themselves with incremental advantages, product differentiation has to be achieved by utilising fewer resources. This is where Lean Thinking comes into play. The idea of Lean Thinking is about increasing customer values while minimising waste. A lean organisation understands this challenge and focuses its key processes to continuously increase customers' values.</p>	<p>Mr Ted Chen</p> <p>Mr Tetsuji Saikawa</p> <p>Executive Project Manager, JMA Consultants</p>
<p>TÜV SÜD PSB Pte Ltd, Singapore</p> 	<p>Decision Making and how it affects Productivity Growth</p> <p>Many companies concentrate on removing the COPQ (Cost of Poor Quality) at the worker-level. There are many available tools to cut the COPQ, but there is a limit to how much cost-savings can be achieved through this. Findings from renowned business leaders have identified that huge cost-savings can be achieved if we can reduce the COPD (Cost of Poor Decision) at the Management / Professional level. This seminar will share with tips on how to reduce COPD.</p>	<p>Mr Michael Pang</p> <p>TÜV SÜD PSB</p> <p>Principal Systems Productivity Consultant</p> <p>Mr Eugene Tan</p> <p>Xentiq</p> <p>Managing Director</p>
<p>Motorola Solutions Singapore Pte Ltd</p> 	<p>Empower Mobility in Supply Chain Management</p> <p>It is not uncommon to hear about Warehouse Management System (WMS) implementations that are unable to provide the intended benefit, which also usually associated with budget overrun, long and painful implementation process. A well implemented WMS is an essential foundation to an efficient end-to-end supply chain. In this session, Keyfields iWMS would like to introduce Operationally practical warehouse management system combine with Motorola mobile computers, barcode scanning, RFID and WLAN connectivity give total visibility and control of inventory.</p>	<p>Mr Kenny Tan</p> <p>KEYfields General Manager</p>